

TIERNEY ORTHOTICS & PROSTHETICS

Diabetic Shoes & Inserts

Requirements Before We Can Begin Your Referral

IMPORTANT

Tierney must receive the required information and medical documentation before we can begin processing your diabetic shoe and insert referral.

What documentation is required?

A signed prescription or referral: Tierney must receive a signed prescription or referral for diabetic shoes and inserts if one has not already been provided.

Medical records from a recent foot exam: The visit must have been completed within the previous 3 months (90 days).

Medical records from a recent diabetes follow-up visit: The visit must have been completed within the previous 3 months (90 days).

Who should complete each requirement?

Who can send a referral?	The referral may be sent by the referring physician, including a podiatric physician, or by the diabetes follow-up physician.
Who should complete the foot exam?	Either the referring physician or the diabetes follow-up physician may complete the foot exam. The foot exam must document 1 of the 6 Qualifying Medicare foot conditions to support the need for therapeutic shoes and inserts.
Who should complete the diabetes follow-up visit?	The physician responsible for managing the patient's diabetes should complete the visit. This may be a primary care physician (PCP), endocrinologist, family practice physician, or another physician actively managing the patient's diabetes.

How can the documents be sent to Tierney?

Fax from the physician: The physician may fax the signed prescription and medical records directly to Tierney at 866-403-2483.

Bring a copy to Tierney: The patient or responsible party may hand-deliver a copy of the documents to the Tierney front desk during normal clinic hours.

Secure electronic delivery: The physician may use Tierney's approved secure electronic delivery method when available.

Your next step

Foot exam physician notes	
Date of most recent foot exam	
Diabetes follow-up physician notes	
Date of most recent diabetes visit	
Diabetes follow-up physician phone #	
Diabetes follow-up physician fax #	
Tierney clinic location	
Tierney fax number	866-403-2483

WHAT HAPPENS NEXT?

After the required documents are received and reviewed, Tierney will contact you if anything else is needed and will begin the insurance, evaluation, and ordering process.

Questions? Please contact your Tierney Orthotics & Prosthetics clinic.